F. No.: GGSIPU/CCGPC/2024/ 1053   25th June 2024

Sub. Placement opportunity for MBA, BBA, BA or B.Com students of GGSIP University of the batch passing out in 2024 in the company "Amazon India"

Dear Placement Officer,

Greetings from CCGPC, GGSIPU!!!

Please find below details of Placement opportunity for MBA, BBA, BA or B.Com students of GGSIP University of the batch passing out in 2024 in the company "Amazon India" for your reference and circulation to students to apply on given link by **26th June 2024, 3:00 PM:**

Registration Link –
https://adcipl.amzn.courseplay.co/feedback/form/c3VydmV5ZGlyZWN0/MTA3NzI=/c3VydmV5

Name of Company – Amazon India

Position – Investigation specialists

Requirements –
- **Education –** BA, BBA, B.Com or MBA students of 2024 passing out batch.
- **Must Have – excellent written and verbal English skills**

CTC Range – INR 3.2 LPA – 4.0 LPA which will vary on different parameters.

IMPORTANT Information –
"Please note that this job role is a seasonal role (FTC) for 6 months on the payroll of Amazon."

Shifts: Flexible to work in Night or a 24x7 rotational shift

Weekly Off: Rotational two- consecutive day off (it is a 5-day working week with 2 consecutive days off. The off days changes every 3 months)

Please find attached JD for more information.

LAST DATE FOR REGISTRATION IS **26th June 2024, 3:00 PM.**

(Dr. Nisha Singh)
Training and Placement Officer
CCGPC, GGS IP University

DESCRIPTION

Job Description:

Investigation specialists are expert communicators and problem solvers obsessed with Customer success. They have a passion for proficiency, and efficiently navigate formal and informal channels to advocate on the Customer's behalf. They take full ownership of their functional issues and offer high quality solutions and they are the champion for proactive improvements.

The Investigation Specialists are technically competent, self-motivated individuals with the objective to deliver sustainable results that improve the customer experience. Ideal applicants will have experience in CTPS investigations. All candidates must be capable of succeeding in a fast-paced team environment with minimal supervision. The position relies on excellent judgment to plan and accomplish goals and will work under very limited supervision of the Manager. Excellent individual problem-solving and analytical skills are used to authenticate customers and complex transactions and accounts.

Roles & Responsibilities:

This includes, but is not limited to:
• Investigate suspicious activities and behaviors that could pose a risk to Amazon or our customers in global markets
• Ensure high quality decision by applying CTPS standard operational procedures
Identify known fraud patterns, discover new modus operandi trends and take actions to minimize risks
• Use a wide range of internet and in-house tools to research transactions and gather data to make accurate decisions
• Take appropriate actions to identify and help minimize Amazon's financial, legal and reputational risk
• Maintain high levels of confidentiality and data security standards
Achieve weekly productivity and quality standards for investigations
• Communicate via email and telephone with external and internal customers and financial institutions to make informed decisions about risk

About The Team:

Buyer Risk Investigations works to make Amazon the safest and most trusted place on Earth by protecting the innocent and deterring the ill-intentioned. Through the partnership of people and technology we will focus on our customers, think local - act global and scale through innovation. Buyer investigators specialists will always deliver on our service standards for our customers and with zero defects.

Additional Information:

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It is an equal opportunity employer and does not discriminate on the basis of race, national origin, gender, gender identity, sexual orientation, protected veteran status, disability, age, or other legally protected status.

Basic Qualifications:

- Communication Skills • Excellent written and spoken English skills and an ability to compose a grammatically correct, concise and accurate written response. • Excellent interpersonal skills, with the ability to communicate complex transactional issues correctly and clearly to both internal and external customers Problem Solving Skills • Demonstrated ability to work independently and make complex investigation decisions with little to no guidance • Excellent problem solving skills • Demonstrated ability to analyze problems logically • Self-disciplined, diligent, proactive and detail oriented • Strong time management and organizational skills • Effectively prioritizes work time to ensure productivity and fulfills department standards for time spent • Excellent ability to determine situational needs and provide appropriate solutions

Preferred Qualifications:

- Communication Skills • Excellent written and spoken English skills and an ability to compose a grammatically correct, concise and accurate written response. • Excellent interpersonal skills, with the ability to communicate complex transactional issues correctly and clearly to both internal and external customers Problem Solving Skills • Demonstrated ability to work independently and make complex investigation decisions with little to no guidance • Excellent problem solving skills • Demonstrated ability to analyze problems logically • Self-disciplined, diligent, proactive and detail oriented • Strong time management and organizational skills • Effectively prioritizes work time to ensure productivity and fulfills department standards for time spent